

# Energizing our Community through Suite Metering.



## Suite metering is fair for all condominium owners!

### Benefits for property managers, condo corporations and condo owners:

- Cost of metering equipment is eligible for certain service entitlements and credits as per our Conditions of Service
- Separate accounts are created directly with Niagara Peninsula Energy Inc. for the suites
- Niagara Peninsula Energy Inc. provides turnkey service including meter reading, billing and collections
- Niagara Peninsula Energy Inc. operates and maintains the suite meters including re-certifying the meters
- Niagara Peninsula Energy Inc. will work directly with each customer regarding billing and services
- Niagara Peninsula Energy Inc. rates are transparent and regulated by the Ontario Energy Board
- Suite owners gain access to paperless billing and hourly, daily and monthly energy consumption information through Niagara Peninsula Energy Inc.'s FREE My Account system.

### **Suite metering gives condo owners direct control over their own electricity consumption and costs.**

Generally, people who pay their own electricity bill consume less energy!

Studies show that those who pay their own electricity bill tend to use less electricity. The consumption savings have been demonstrated to be about 20%\*.

### **Suite metering is a financially prudent course of action for the condominium corporation.**

When a building is suite metered, building management becomes responsible for only common area usage. The resulting budget is lower and more predictable, which makes for more stable cost management.

### **Suite metering reduces the impact of electricity price increases to the corporation.**

Owners who reduce their energy usage will be less affected by any electricity price increases. Those that choose not to conserve will pay more, but only based on their individual suite usage.

### **Suite metering gives you the ability to take advantage of time-of-use rates.**

Because owners have direct control of their own electricity usage, they will be better able to manage their costs and consumption.

### **Suite metering increases the value of the building.**

Lower maintenance fees are a result of unbundling the suite electricity costs. This is becoming more important because of the need to compete with the large numbers of condominium units in our service area - all of which are suite metered for electricity

Contact:

Niagara Peninsula Energy Inc.  
Metering Department  
Email: [suitemetering@npei.ca](mailto:suitemetering@npei.ca)  
Phone: 1-877-270-3938 ex. 6105



## Niagara Peninsula Energy Inc. Suite Metering Advantages

- Individual metering for your units
- More control for your residents
- Improved energy efficiency for your building

Niagara Peninsula Energy Inc. (NPEI) provides local electricity distribution and related services to residential and business customers in the City of Niagara Falls, Town of Lincoln, Town of Pelham and Township of West Lincoln. NPEI is governed by an eight member Board of Directors.

Niagara Peninsula Energy Inc. is jointly owned by Niagara Falls Holding Corporation and Peninsula West Power Inc. Niagara Falls Holding Corp. is wholly owned by the City of Niagara Falls. Peninsula West Power Inc., which is also a Holding Company, is jointly owned by the Town of Lincoln, the Town of Pelham and the Township of West Lincoln.

Niagara Peninsula Energy Inc. makes the transition to suite metering easy - we are with you every step of the way. Our entire process was designed with you, the customer in mind.

The suites and common areas will be direct customers of Niagara Peninsula Energy Inc. - customers will continue to enjoy the same level of customer service and reliability that they have come to know and expect since the building was constructed.

We are the only fully regulated and licensed distributor for our service area.

Niagara Peninsula Energy Inc. is licensed and fully regulated by the Ontario Energy Board, delivering one-of-a-kind security and transparency.

Managing electricity consumption and costs becomes easier as direct customers of Niagara Peninsula Energy Inc., residents will be able to see their hourly, daily and monthly energy consumption and costs through Niagara Peninsula Energy Inc's FREE My Account portal.

### **We Care About Our Community**

Niagara Peninsula Energy Inc. is a community-minded organization. Likewise, our employees are also civic-minded. We are proud of their efforts as volunteers in our communities. Niagara Peninsula Energy Inc. employees act as coaches for children's sports, volunteers for festivals and parades, and are members of various service clubs in our communities.

Niagara Peninsula Energy Inc. is committed to provide excellent customer service to our customers and being an active participant in the growth and vitality of our Community.

### **Get the conversation started!**

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Metering Department

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